OLUWAFEYIKEMI AIKOMO

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Expected Completion: AUGUST 2026

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EDUCATION

Master of Science, eHealth

McMaster University, Hamilton, ON

Graduate Certificate, Digital Health

JUNE 2020

Mohawk College, Hamilton, ON

Dean's Honor List, 2023 – 2024

Bachelor of Science, Public Health

SEPTEMBER 2020

Babcock University, Ogun state, Nigeria

• Second Class Upper Division, 2016 – 2020

SKILLS	TOOLS

Prototyping & Wireframing: User flows, low-fidelity prototypes, high-fidelity prototypes, journey maps, UML	Design Tools: Figma, Canva
diagrams	
User Research: Surveys, interviews, empathy mapping, personas, journey mapping, SCAMPER analysis	Project Management Tools: Basecamp, Zoho Team, Notion
Usability Testing: User testing sessions, feedback	Productivity & Collaboration Tools: Microsoft 365 (Word,
incorporation, design iteration	Excel, PowerPoint, Teams)
Documentation: Process mapping, workflow diagrams, system	Data Analysis & Visualization: Python (Pandas, NumPy,
architecture documentation	Matplotlib), Excel (pivot tables, charts)

WORK EXPERIENCE

Human-Centered Design Experience (Sept 2023 – Apr 2025) UI Design Intern— Human-Centered Design (OZEX Capstone Project)

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Ozex, Montreal, Canada

- Spearheaded research, design, and prototyping of a digital platform providing sexual and mental health support for new parents as part of a **4-person team**, improving accessibility, engagement, and usability.
- Conducted **10+ surveys and in-depth interviews** with parents to uncover key pain points and inform strategic product decisions.
- Designed wireframes and high-fidelity Figma prototypes with a focus on intuitive navigation, accessibility, and user-friendly interfaces.
- Collaborated with program coordinators and **5+ stakeholders** to align features with healthcare best practices and user needs.
- Developed workflow documentation, personas, and user journey maps to optimize engagement, accessibility, and task flows.
- Conducted feedback sessions with **10+ mothers**, refining prototypes to improve usability and the overall benefit of the platform for new parents.
- Managed communication between project team and stakeholders, ensuring clarity on deliverables, timelines, and progress updates.
- Presented research findings and design solutions to faculty and industry professionals, incorporating feedback into iterative improvements.

UI Design Intern/UX Research Intern— Human-Centered Design — ThriveMoms Project

Mcmaster University, Hamilton, Canada

Led user research through 6 interviews and empathy mapping sessions as part of a 4-person team to understand lifestyle

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- constraints, motivations, and pain points of busy mothers.
- Developed detailed personas and journey maps, translating user insights into actionable design decisions.
- Designed innovative app features including a Live Map to locate workout partners, Pick-and-Choose Magnet Cards for customized exercise plans, and Family-Integrated Workout modules.
- Created high-fidelity Figma prototypes emphasizing seamless navigation, motivational design, and intuitive user flows.
- Conducted feedback sessions with **10+ mothers**, refining app features and workflows to enhance usability, engagement, and overall benefit for busy mothers and their families.
- Developed pitch decks and interactive prototype walkthroughs for stakeholders and academic panels, clearly demonstrating user-centered improvements and the app's practical value.
- Collaborated closely with peers and advisors to ensure community-driven, practical, and implementable design solutions.

Digital Advertising Experience (May 2022- May 2023)

Social Media Communication Intern

Image and Time, Lagos, Nigeria

- Managed social media accounts across multiple platforms, increasing follower engagement by 25% over 6 months through
 consistent, strategic content delivery.
- Tracked and analyzed monthly performance metrics, identifying trends, and implementing strategies that increased post reach by 30% and boosted overall engagement rates.
- Created monthly content calendars with compelling copy aligned with brand tone, resulting in a 20% increase in post
 interactions and improved audience retention.
- Responded to messages, moderated comments, and handled customer inquiries daily, maintaining a strong brand reputation with 90%+ response rate within 24 hours.
- Generated weekly, monthly, and quarterly performance reports, providing actionable insights that optimized content strategy and further increased engagement.
- Developed a comprehensive plan to optimize organic reach across all channels, contributing to sustained follower growth of 15% and higher engagement metrics across platforms.

Public Health Intern Experience (May-August 2019)

Action Health Incorporated, Lagos, Nigeria

- Managed data for ENGINE (Educating Nigerian Girls in New Enterprise) participants, ensuring accurate tracking and impact assessment of program reach.
- Organized attendance records and compiled detailed reports on training sessions, contributing to efficient program evaluation.
- Prepared and distributed instructional materials for Learning Center Facilitators (LCFs), supporting effective vocational training sessions.
- Trained girl ambassadors on Child Vulnerable and Abuse Protection (CVAP), leadership, and communication skills, empowering them for peer mentoring roles.
- Maintained payment and attendance records, ensuring reliable financial reporting and operational transparency.

Ikeja Local Government, Lagos, Nigeria

- Conducted housing inspections in Mangoro, Lagos, to ensure compliance with state sanitary codes, prepared reports on violations and issued corrective notices to property owners.
- Performed routine inspections at food and bakery establishments to assess safety and sanitation standards, contributing to improved public health safety.
- Documented inspection findings in comprehensive reports, highlighting compliance levels and areas for improvement.
- Analyzed community health data from house-to-house visits, providing insights to support targeted sanitation initiatives. platforms.

ACADEMIC PROJECTS

PillPAL: Medication Management System

eHealth 757 Group Project (November 2024 - December 2024)

- Designed a prototype for a smart pill dispenser with weight sensors and a mobile app to improve medication adherence among seniors.
- Developed UML diagrams (Class, Sequence, and Activity) to model system workflows, interactions, and data relationships.

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eHealth 735 Group Project (Sept 2024 - Dec 2024)

- Analyzed existing solutions to identify gaps in mammography appointment adherence.
- Used SCAMPER analysis, journey mapping, and user personas to understand patient barriers.
- Designed an interactive web platform prototype for appointment scheduling and reminders with educational outreach.

Human Centred Design — Afro-Canadian Music Hub

SEP 760 (Jan 2025 - Apr 2025)

- Designed a digital and physical platform aimed at supporting cultural identity through music for international students.
- Conducted user research, developed mood-based playlists, storyboards, and user journey maps.

Human Centred Design — ER Hearing Loss Accessibility Project

SEP 760 (March 2025 - Apr 2025)

- Conducted qualitative research with Patient and Family Advisors (PFAs) to identify communication barriers in emergency rooms.
- Designed human-centered solutions such as visual triage cues and adaptive communication tools.
- Created personas and journey maps to illustrate barriers and solutions.

ACTIVITIES AND INTERESTS

- Pottery Making: Focused on functional designs that blend creativity with practical use.
- Painting: Explore different styles as a creative outlet, enhancing my visual storytelling skills.
- Fitness Enthusiast: Regularly engaged in cardio and weightlifting, maintaining discipline and goal-setting skills.